

Survey Says...

Youth Services is so grateful for everyone who participated in our online survey. The feedback we received is so helpful. We are looking at every suggestion, comment, and request that was submitted.



Before we share some of the nitty-gritty, we thought you might like to know a bit about your fellow survey takers!

- 61% were between the ages of 31 and 65.
 - 69% were female.
 - 97% were library card holders.
 - 86 % were year-round residents.
- 69% visit the library weekly. (22% visit more than twice a week!)
- The top three reasons patrons come to Youth Services are to borrow materials, to attend a library program, and to utilize play spaces.
- Youth Services received high marks for collection, customer service, and programming.
 - Parking and lack of enforcement was a common concern.
 - 64% depend on the paper Newsletter/Calendar.

As for recommendations, we have passed along all hours of operation, building and grounds, and furniture concerns to the Director. We are presently looking into a greener soap for all our restrooms. Adult programming requests were given to our Assistant Director. We are working on better ways to display collections of interest. We have a great, diverse collection of materials; we just need get the word out and show them off more! And for Manga fans, we are planning to update and increase the collection in both the Children's and Young Adult Rooms. As for increasing the audiobook collection, space and budget limitations are always our biggest hurdle. (Try searching the CLAMS catalog for additional audiobook titles. If available, they generally arrive within a few days through our delivery system.) Lastly, increased programming opportunities for popular programs and for specific audiences will be a topic of discussion at our next Youth Services staff meeting.

Again, we thank you so much for the thoughtful responses to our survey questions. Stay tuned as we work to better serve you and our library community.

Tammy, Sarah, Sam, and Nina